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April 11, 2002



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**FAX**

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Nora M. Tocups

FROM

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REFERENCE NO

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PAGES (WITH COVER)

36968/202627

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: **Dale Malik**  
Serial No.: **09/966,703**  
Filed: **September 28, 2001**  
For: **Methods and Systems for a Communications and Information Resource Manager**


**RESPONSE TO REQUEST FOR SUBSTITUTE PAPERS**

Assistant Commissioner for Patents  
VIA FACSIMILE: 703-746-4060

Dear Sir:

In response to the Request for Substitute Papers mailed April 4, 2002, following is a complete and accurate copy of the papers filed on March 13, 2002 (certificate of mailing dated March 5, 2002). A copy of the Request for Substitute Papers is also included.

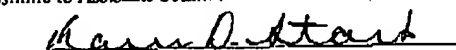
Respectfully submitted,

  
Nora M. Tocups  
Reg. No. 35,717

KILPATRICK STOCKTON LLP  
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Attorney Docket No.: 36968/202627  
BS No.: 99159

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence, along with any paper referred to as being attached or enclosed, is being sent this 11 day of April 2002 via facsimile to Assistant Commissioner for Patents, Fax No. 703-746-4060.



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## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
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Application Number	Filing Date	First Named Applicant	Atty. Docket No.
09/966,703	09/28/2001	Malik, Dale	36968/202627

30314

JOHN S. PRATT

KILPATRICK STOCKTON LLP (BELLSOUTH)

1100 PEACHTREE STREET

SUITE 2800

ATLANTA GA 30309

**Title:** Methods and systems for a communications and information resource manager

Date Mailed: 04/02/2002

## Request for Substitute Papers

The papers filed on 03/13/02 (certificate of mailing dated 03/05/02) are no longer in condition to become part of the permanent records of the United States Patent and Trademark Office (USPTO) for this application (37 CFR 1.52(a)) due to the United States Postal Service sanitization process.

The USPTO requests that applicant provide a copy of the above-identified papers (except for any U.S. or foreign patent documents submitted with the above-identified papers) with a statement that such copy is a complete and accurate copy of the above-identified papers (signing and returning a copy of this notice will provide such a statement). The reply to this letter should be submitted to the USPTO by facsimile at the number indicated **703-746-4060(OIPE)**.

Alternatively, the reply to this letter may be hand-carried to the Customer Service Window located in Room 1B03 of Crystal Plaza Building 2, Arlington, Virginia, 22202.

The USPTO **strongly** prefers that the reply to this letter be submitted by facsimile. However, if applicant cannot submit the reply to this letter by facsimile (or hand-delivery), the reply may be mailed to: Box Duplicate OIPE, U.S. Patent and Trademark Office, P.O. Box 2327, Arlington, VA 22202-2327.

This letter is not a notice under 37 CFR 1.251. However, failure to timely replay to this notice within **two (2) weeks** of the date of receipt of this letter may result in the USPTO issuing a notice under 37 CFR 1.251. A copy of this notice should be included with the reply.

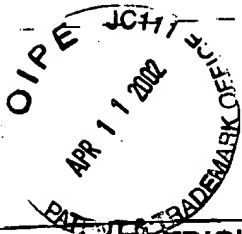
The enclosed papers are a complete and accurate copy of the above-identified papers.

Name: NORA M. TOCUPS Registration No.: 35,717

Signature: Nora M. Tocups Date: 4/11/02

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202627



FILE COPY

NO. 292384

KILPATRICK STOCKTON LLP

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" 292384 " 0610000101 13 159 238 "

The U.S. Patent & Trademark Office official Mailroom stamp affixed hereto,  
acknowledges receipt of the items checked below:

Applicant: Dale Malik

Serial No.: 09/966,703

Filing Date: September 28, 2001

Title: METHODS AND SYSTEMS FOR A COMMUNICATIONS  
AND INFORMATION RESOURCE MANAGER

Enclosed: Transmittal Form, Fee Transmittal, Response to Notice to File Missing  
Parts of Application, Notice to File Missing Parts of Application,  
Petition for Extension of Time, Drawings: (Figs. 1-16) 17 Sheets,  
Check for \$540.00, Postcard

Docket No.: 36968-202627

Date Mailed: March 5, 2002 Atty/Sec'y: NMT/KDS/mm